Transition Timeline

Date	Event

Monday, April 17	• *Call center opens at 1-800-392-0925, option 3*
	  • *Request a meeting*
	  • *Ask questions about transition*

Monday, April 24	• *Transition meetings begin throughout the State*
Monday, May 1	• *Transition information brochure from CitiStreet mailed*
Friday, May 25	• ***Last day to make account changes with PEBSCO via form*** (cutoff at 4:30 CT)
Tuesday, May 30	• ***Last day to make account changes with PEBSCO via automated phone system/ internet*** (cutoff at 2:59:59 CT)
Wednesday, May 31 – Thursday, June 1	• *Personal Identification Numbers (PINs) from CitiStreet mailed* (PINs provide full access for information and changes to your account)
Wednesday, May 31 – Friday, June 2	• *Account assets and records transferred from PEBSCO to CitiStreet (contributions and distributions will still be made on schedule)*

Tuesday, June 6	• ***LIVE DATE*** *– Account access and transactions available at CitiStreet*
	  • ***Internet*** *at http://mo.csplans.com*
	  • ***Automated phone system*** *and* ***call center*** *at 1-800-392-0925*

TBD	• *Account closing statements from PEBSCO mailed*
Friday, July 28	• *Account opening confirmation notices from CitiStreet mailed*