



Strengthening Missouri's future

Missouri Certified Public Manager® Program

The State of Missouri Center for Management and Professional Development within the Division of Personnel is pleased to partner with Missouri State University's Management Development Institute (MDI) to provide the Missouri Certified Public Manager® program. The Certified Public Manager® (CPM) designation is nationally recognized as the *premiere* designation for public sector managers. Individuals who achieve a CPM designation do so by completing a comprehensive course of study that better prepares them to handle the leadership challenges facing today's mid and upper level managers.

Missouri's CPM program is designed to help refine and improve the management skills of both **emerging leaders** and **existing supervisors and managers** so that they can confidently provide the highest possible service to Missouri citizens in today's dynamic public management environment.

Strengthen your future...

- Earn your nationally recognized CPM designation
- Minimize time out of the office and save hundreds on travel expenses with Missouri's on-line format
- Maximize your Agency's training investment through completion of the Capstone project
- Enhance your succession plan by developing your talent pool
- Defer payment until next fiscal year (July, 2012)
- Save over \$400 on tuition if you apply by December 14, 2011



Program Tuition & Scholarships for 2012

On-line Classes Begin January 23, 2012
Limited Seats Available

Phase I CPM Tuition

Tuition for Phase 1 through MSU's Management Development Institute is \$1,395. However, pre-approved training programs offered by the Division of Personnel's Center for Management and Professional Development can meet the 56 hour requirement in full or part resulting in substantially reduced program tuition for Phase I.

Phase II-CPM Tuition:

\$3,195* for the 2012 cohort. Tuition includes substantial resource materials- books, assessments and other material provided by instructors for each class. Some books may be loaned to students for specific assignments.

NEW Scholarships for 2012*

*Missouri State University and the Management Development Institute have made available, for a limited-time, scholarships for Phase II-CPM. **Applicants must apply by December 14, 2011 to be eligible for any scholarship.**

At-large Scholarship - Qualified applicants receive \$400 in tuition reductions toward Phase II-CPM tuition. To be eligible, simply submit the CPM application and supporting documentation along with your agency's letter of approval by December 14, 2011.

Merit Scholarship - Qualified applicants receive \$2,795 in tuition reductions toward Phase II-CPM tuition. A total of five (5) Merit Scholarships are offered annually. Three state agencies are selected through a random selection process administered by the Missouri CPM Advisory Board. City/County candidates are selected on a first come first served basis provided they have their agencies approval. Agencies must approve applicant participation to be eligible for the Merit Scholarship. Deadline for submission is December 14, 2011.

Program Summary

Missouri CPM program participants experience a blended In-class and On-line learning format. The program includes 7 in-class sessions held over three separate conferences, 15 on-line sessions, 45 hours of self study and a 50 hour Capstone project.

On-line Sessions : (15 Sessions)

January 23, 2012 – December 13, 2012

In-Class Sessions: Daily 8:30 am – 4:30 pm

February 8-10, 2012

Orientation Conference, MSU Campus, Springfield, MO

July 18-20, 2012

Capital Conference, Jefferson City, MO

December 12-13, 2012

Capstone/Graduation Conference, Jefferson City, MO

Program Support

The Certified Public Manager® program is a nationally recognized professional development program governed by the National CPM Consortium. Accredited programs are reviewed and reaccredited every five years for continued compliance with the national CPM standards. In 2010, approximately 40 CPM programs, including Washington, D.C., and the federal government, were operating in the United States.

"I have right around 30 people on my managerial staff, and with planning over the past several years, I now have 85% of those folks CPM certified. The professional and personal development and the product resulting from well planned Capstone Projects have all proven to be exceptionally effective.

Jeff Scott, Kansas Department of Revenue

"This has been a great experience regarding on-line experience. This is my first time taking on-line courses and it has been great. I give it a 10 out of 10. Outstanding content, remarkable instructors."

2010 CPM Participant

Apply Today!

Access the application at Missouri's CPM website:

<http://mdi.missouristate.edu/66527.htm>

Class size is limited to 30 participants.

For More Information Contact

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Program Return on Investment: The Capstone Project

The Capstone Project is a comprehensive project plan that is implemented in the participants' work domain. The focus of the project is departmental process improvement and/or resource savings.

Few training programs offer the same return on training dollars as the CPM Capstone project.

The examples below represent the potential performance of various CPM Capstone projects and is not intended to project actual financial results.

"\$2.6M (combined cost savings and revenue) for first five classes all projects combined."

Patricia Hoppe
Manager, Office of Employee Development
State of Nevada - Las Vegas

"\$25 Million dollars (revenue) in non-filed, unreported, or under-reported tax debt. ... the benefits are ongoing as we now have a collaborative relationship with each of the regulatory agencies..."

Jeff Scott, M.S.M., C.P.M.
Chief Compliance Officer
Kansas Dept of Revenue - Taxation

